

Cancellation & Refund Policy

- 1) More than 30 days prior to check-in: 25% of the advance amount will be retained, and the remaining 75% will be refunded after deducting applicable bank or payment gateway charges.
- 2) **15 days prior to check-in:** 50% of the advance amount will be retained, and the remaining 50% will be refunded after deducting applicable bank or payment gateway charges.
- 3) **Less than 7 days prior to check-in:** No refund of the advance amount.
- 4) **No-show / early check-out / treatment discontinuation:** No refund will be provided.

Refunds are applicable only on the advance amount paid and not on treatments already availed.

In case of medical reasons, a refund or date adjustment may be considered at the discretion of management, based on valid medical documentation.

In case of treatment postponement, patients are permitted to avail the facility within one year from the date of booking.

Refund processing time: Refunds (if applicable) will be processed within 7–14 working days to the original mode of payment.

Check in - Check out time

- 1) **Check-in:** 12:00 PM (Noon)
- 2) **Check-out:** 10:00 AM
- 3) **Early check-in / late check-out:** Subject to availability and may be chargeable.

Child Policy

- 1) For children below 5 years, both stay and meals are provided complimentary. Any special food items or fruits requested apart from the hospital menu will be charged additionally.
- 2) For children above 5 years, meals will be charged as applicable. Children below 15 years are welcome to stay complimentary when sharing their parents' room.

Note - An advance payment of ₹ 5,000/- is kindly requested at the time of booking to confirm your treatment and room reservation.

